The "major weakness" of Community Board 2 is "the inability of board members to recognize their role," said Jack Deitch, vice chairman of the board and chairman of its land use committee.

Some members, he said, "feel it's their obligation to represent their community's point of view" when they vote on difficult issues. But Deitch said the duty of board members should be "to vote their conscience."

Is community opinion. Deitch asked, only that of the most outspoken people?

"There are many people in the board area who don't have a voice or who are not able to exercise their right to speak," he said, citing the handicapped, the retarded, the elderly and the youth of the board area, and homeowners who are not represented by civic associations.

"We have a responsibility as board members to serve these minorities," Deitch added. "They deserve services and consideration just as much as the people who can yell the loudest."

"Sometimes it's hard" for every board member to think of the board as a whole area first, Manifold acknowledged. "When a person is appointed to the board (by the borough president or City Council members), it's usually because they have been very active in their community and they know the area and the people well."

"The people in Community Board 2," observed Michael Cantatore, director of Sea View Hospital and Home and a recent appointee to Board 2, "are fairly well-educated, very parochial on neighborhoods, and very protective of their homes, their family and their 'territory.' Because of this, any decision the board makes will always have a group that disagrees. But decisions have to be made; that's what we're here for."

Civic groups provide an important function for the community board by educating board members on their respective neighborhoods and bringing problems to the attention of the board, most members agree.

Some board members, however, say communication between civic groups and Board 2 leaves much to be desired.

"There is a breakdown of communications between Community Board 2 and its civic groups," said Bernard Kosinski, a recent appointee to the board who is also president of the Dongan Hills United Civic Association.

The board, he suggested, isn't popular with homeowners because homeowners believe the board is not responsive to their complaints.

The fact that board members are appointed rather than elected, he said, suggests members must have political "pull." He said he thinks members should be elected.

How do residents in the Community Board 2 area see their board?

Community Board 2 represents more than 100.000 Islanders. Since January the board has responded to 350 complaints from residents, that were received at its office in the administration building at Sea View Hospital and Home.

Yet a random telephone survey of residents indicates that the majority of Community Board 2 residents know little about their community board.

Some homeowners frankly admitted they didn't know which community board area they were in. Others said they never thought of calling the board's office with a problem; they thought first of calling Borough Hall or one of the city agencies.

Often community boards function as a liaison between homeowners and city agencies. Each community board employs a district service manager who deals directly with Borough Hall and city agencies. Lillian Prado is district service manager for Community Board

Coterminality — aligning health, police, fire, and sanitation districts with community board boundaries — "should increase the response and cooperation we usually get from city agencies," Manifold predicted.

"We have a lot of problems that will be around for a while, like flooding, potholes and police and sanitation service, but we'll keep hammering away at them. We also have a lot of work we can do in the areas of care for the elderly and services to the youth of our board area," Manifold said.

The board, he added, could benefit by the addition of members with professional expertise in a particular area such as health care, education or zoning laws.

Whatever the future holds for Community Board 2, board members are certain it will require decisions on increasingly complex and specialized issues such as energy, pollution, ecology and health care. This will require more knowledge and preparation, more time and dedication from board members who work in a volunteer capacity.

(This is the third in a four-part series.)

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